# SERVING YOUR FREIGHT LOGISTICS NEEDS SINCE 1993

At DVL, our team of hand-picked logistics professionals love a challenge and have an excellent record of performing near miracles when called upon. Regardless of the size of shipment, commodity, or destination, we'll tell you up front what our best solution is, the proposed ETA, and the cost. When your mission is near impossible, trust DVL to come through for you.

### **DVL SERVICE STRENGTHS**

- LTL & TRUCKLOAD
- HEAVY HAUL TRANSPORT
- DOMESTIC CANADA
- INTER-STATE
- CROSS BORDER
- SPECIALIZED EQUIPMENT

### THE DVL DIFFERENCE

We take a very personalized approach to managing your freight requirements throughout North America. We have great people that work both hard and smart. In short order, we will not only know you by name, we will know the sound of your voice and your shipping requirement profile. No need to make your way up our corporate ladder, there is none. We are an integrated extension of your supply chain management department... ready to respond 24 / 7 / 365!



## WHAT YOU CAN ALWAYS EXPECT AT DVL

- (1) When we know, you know... no surprises
- (2) Quick resolution to any problem or concern
- 3 Sales and operational staff empowered to take action on the spot
- The shipment data you need to manage your business efficiently
- (5) Knowledgeable and courteous customer service... including after-hours emergencies

- We do what we say, providing measurable on-time performance
- Ready access to the specialized equipment you need, when you need it including logistics equipped dry vans, heated vans, flat decks, step decks and oversized / overweight shipment expertise
- 8 LTL, Truckload, partial Truckload and Heavy Haul highway transport

- Added value services that include warehousing, cross-docking, distribution, expedited and temperature controlled services
- (10) Industry-leading rapid claims resolution
- 11) Reliable and competitive pricing, including fuel surcharge
- Senior level engagement to solve mission critical logistics

## WE GO THE EXTRA MILE AND THEN SOME

To maximize your customer experience, we do what needs to be done to keep communication at the forefront and turnkey solutions as our standard.

Along with your LTL, Truckload and Heavy Haul requirements we provide these added value services throughout our North American service network:

- Cross-docking and distribution
- Appointment and home deliveries
- Short and long-term secure warehousing
- Temperature controlled and protect from freezing requirements
- Dangerous goods transport
- Expedited / exclusive use trucking